

TUESDAY, SEPTEMBER 17

8:00 a.m.	Registration Desk Opens			
8:15 a.m.				
8:30 a.m.				
8:45 a.m.				
9:00 a.m.	NJ Mandatory—Preneed* Making Preneed Funeral Arrangements... ALTHEA D. FORD	<i>* NJ Mandatory Programming requires separate registration and is not included with any Convention registration option.</i>		
9:15 a.m.				
9:30 a.m.				
9:45 a.m.				
10:00 a.m.	PA 2 CEUs Child Abuse Reporting Recognizing and Reporting Child Abuse JOSEPH A. MARSAGLIA, CFSP NOT APPROVED IN NJ			
10:15 a.m.				
10:30 a.m.				
10:45 a.m.				
11:00 a.m.	NJ Mandatory—Ethics* Ethical Dilemmas... GEORGE R. KELDER JR., CFSP			
11:15 a.m.				
11:30 a.m.				
11:45 a.m.				
NOON				
12:15 p.m.				
12:30 p.m.	NJ Mandatory—Lunch			
12:45 p.m.				
1:00 p.m.	NJ Mandatory—Law* Responding to Complaints and a Review of Professional Misconduct GARY S. POTTS 2019 Updates to Mortuary Board Regulations ALTHEA D. FORD	NY Law 2 CEUs Disposition of Remains Cremation Liability LARRY CLEVELAND NOT APPROVED IN NJ	Elective 1 CEU Honoring Those Who Served... CHUCK KNUTSON	Elective 1 CEU Overcoming Difficult Embalming Challenges WALLACE P. HOOKER, CFSP
1:15 p.m.				
1:30 p.m.				
1:45 p.m.				
2:00 p.m.				
2:15 p.m.				
2:30 p.m.				
2:45 p.m.				
3:00 p.m.				
3:15 p.m.	General Session	Elective 1 CEU Funerals Build More Resilient Kids: Youth & Funerals... JOE PRIMO		
3:30 p.m.		Elective 1 CEU Reputation Management in Today's Online World JOE WEIGEL		
3:45 p.m.				
4:00 p.m.				
4:15 p.m.				
4:30 p.m.				
4:45 p.m.				
5:00 p.m.				
5:15 p.m.				
5:30 p.m.				
5:45 p.m.	Exhibit Hall			
6:00 p.m.	<i>Includes Wine and Cheese Reception</i>			
6:15 p.m.				
6:30 p.m.				
6:45 p.m.				
7:00 p.m.				
7:15 p.m.				
7:30 p.m.				
7:45 p.m.				
8:00 p.m.	Thanexus Meet and Greet			
8:15 p.m.	<i>By Invitation Only</i>			
8:30 p.m.				
8:45 p.m.				
9:00 p.m.				
9:15 p.m.				
9:30 p.m.				
9:45 p.m.				
10:00 p.m.	Funeral Directors Round-Up			

WEDNESDAY, SEPTEMBER 18

8:00 a.m.			
8:15 a.m.			
8:30 a.m.	Registration Desk Opens		
8:45 a.m.			
9:00 a.m.	Elective	1 CEU	Elective**
9:15 a.m.	Overcoming Difficult Embalming Challenges		Be the Ethical Difference...
9:30 a.m.	WALLACE P. HOOKER, CFSP		CHUCK GALLAGHER
9:45 a.m.			<i>** This course satisfies the Ethics requirement for NJ Mandatory</i>
10:00 a.m.			
10:15 a.m.	Elective	1 CEU	Elective
10:30 a.m.	Funerals Build More Resilient Kids: Youth & Funerals...		Reputation Management in Today's Online World
10:45 a.m.	JOE PRIMO		JOE WEIGEL
11:00 a.m.			
11:15 a.m.			
11:30 a.m.			
11:45 a.m.			
NOON			
12:15 p.m.			
12:30 p.m.			
12:45 p.m.			
1:00 p.m.			
1:15 p.m.	Exhibit Hall		
1:30 p.m.	<i>Includes Lunch</i>		
1:45 p.m.			
2:00 p.m.			
2:15 p.m.			
2:30 p.m.			
2:45 p.m.			
3:00 p.m.			
3:15 p.m.			
3:30 p.m.			
3:45 p.m.			
4:00 p.m.	Service of Remembrance		
4:15 p.m.			
4:30 p.m.	Elective	1 CEU	Elective
4:45 p.m.	Building a Highly Engaged Workforce		Embalming Basics
5:00 p.m.	CATE COLLINS		FRANK WALTON
5:15 p.m.			
5:30 p.m.			
5:45 p.m.			
6:00 p.m.			
6:15 p.m.			
6:30 p.m.			
6:45 p.m.			
7:00 p.m.			
7:15 p.m.	Past President's Gathering By Invitation Only		
7:30 p.m.			
7:45 p.m.			
8:00 p.m.			
8:15 p.m.	Convention Party		
8:30 p.m.	<i>Ticket Purchase Required</i>		
8:45 p.m.			
9:00 p.m.			
9:15 p.m.			
9:30 p.m.			
9:45 p.m.			
10:00 p.m.			

THURSDAY, SEPTEMBER 19

8:00 a.m.		
8:15 a.m.		
8:30 a.m.	Registration Desk Opens	
8:45 a.m.		
9:00 a.m.		
9:15 a.m.	Elective 1 CEU	Elective 1 CEU
9:30 a.m.	Building a Highly Engaged Workforce	The Ultimate After Party
9:45 a.m.	CATE COLLINS	C. BANKS, N. DeMANANA, E. FUREY, C. IWERSON
10:00 a.m.		
10:15 a.m.		
10:30 a.m.		
10:45 a.m.		
11:00 a.m.		
11:15 a.m.	Exhibit Hall	
11:30 a.m.	<i>Includes Brunch</i>	
11:45 a.m.		
NOON		
12:15 p.m.		
12:30 p.m.		
12:45 p.m.		
1:00 p.m.		
1:15 p.m.		
1:30 p.m.	Elective**	Elective 1 CEU
1:45 p.m.	Be the Ethical Difference...	Embalming Basics
2:00 p.m.	CHUCK GALLAGHER	FRANK WALTON
2:15 p.m.		
2:30 p.m.		
2:45 p.m.	Elective 1 CEU	Elective 1 CEU
3:00 p.m.	Honoring Those Who Served...	The Ultimate After Party
3:15 p.m.	CHUCK KNUTSON	C. BANKS, N. DEMANANA, E. FUREY, C. IWERSON
3:30 p.m.		
3:45 p.m.		
4:00 p.m.		
4:15 p.m.		
4:30 p.m.		
4:45 p.m.		
5:00 p.m.		
5:15 p.m.		
5:30 p.m.		
5:45 p.m.		
6:00 p.m.		
6:15 p.m.		
6:30 p.m.		
6:45 p.m.		
7:00 p.m.		
7:15 p.m.		
7:30 p.m.		
7:45 p.m.		
8:00 p.m.		
8:15 p.m.		
8:30 p.m.		
8:45 p.m.		
9:00 p.m.		
9:15 p.m.		
9:30 p.m.		
9:45 p.m.		
10:00 p.m.		

** This course satisfies the Ethics requirement for NJ Mandatory